# Scaling Data Products Under Startup Constraints

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A Case Study of ML Bias Testing



# Scaling Data Products Under Sup Constraints

A Case Study of ML Bias Testing





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Founded CastTV (acquired by Tribune)

Founded FileFish (acquired by Oracle)

Stanford Symbolic Systems



#### **TinyData**

Help other companies make data products

Make our own data products







## **Problem: Testing Machine Learning in Production**

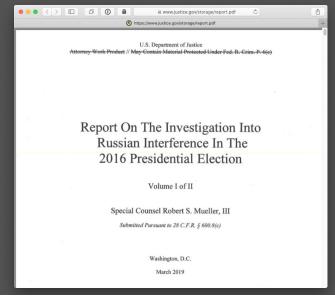
• Tools for machine learning testing in training

Not as many tools for machine learning testing in production

 Different tools needed because ML testing is different from traditional software testing



#### Traditional Software Has Deterministic Outcomes



#### Traditional Software Has Deterministic Outcomes

```
pods/probe/exec-liveness.yaml
apiVersion: v1
kind: Pod
metadata:
 labels:
    test: liveness
  name: liveness-exec
spec:
  containers:
  - name: liveness
   image: k8s.gcr.io/busybox
    args:
    - /bin/sh
    - touch /tmp/healthy; sleep 30; rm -rf /tmp/healthy; sleep 600
    livenessProbe:
      exec:
        command:
        - cat
       - /tmp/healthy
      initialDelaySeconds: 5
      periodSeconds: 5
```

kubectl describe pod liveness-exec



#### **ML Has Probabilistic Outcomes**



Dog vs Muffin given new user input



### ML Has Probabilistic Outcomes That Change Over Time



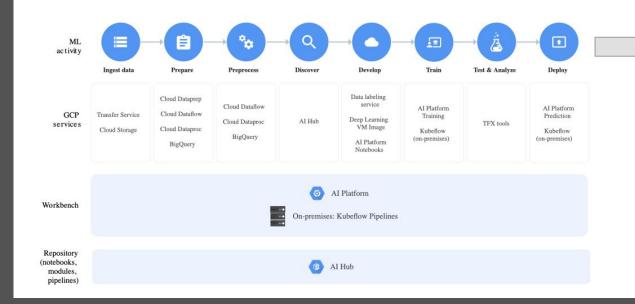
Version 1: Muffin (59%)

Version 2: Muffin (66%)



## ML Platforms Often End at Deploy

Machine learning development: the end-to-end cycle



New User Input

**Production Testing** 

ML Chaos Engineering



## Requirements for Production ML Testing Tool

1. "Entropy": Generation of new inputs against model servers

2. Recording of outputs from model servers

3. Feedback loop for additional training



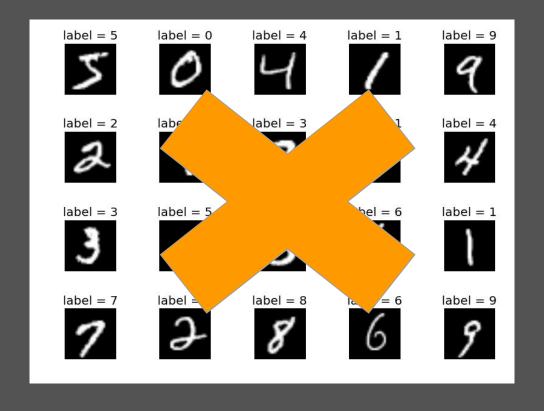
## Challenges for Building as a Startup

1. Need access to non-toy model servers

2. Need access to generated data for testing model servers



## Access to Non-Toy Model Servers





#### Non-Toy Model Servers: Commercial Cloud Services









IBM Watson™

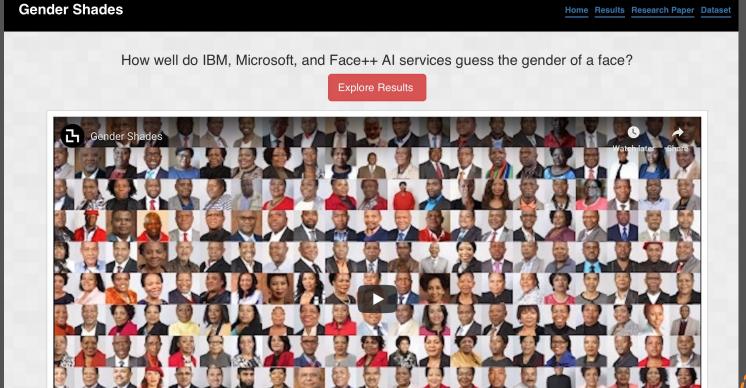


### Commercial Image Recognition Services

- Opaque systems
- Object and scene detection, facial recognition, facial analysis,
   NSFW detection, text detection
- Facial analysis includes gender detection



## GenderShades.org





## Testing Commercial Systems for Gender Bias

- Testing = Finding cases where trained systems fail
- Hypothesis: Gender labels are trained on traditional images
- What if we generate "non-traditional" images?



# Training Data vs Test Data



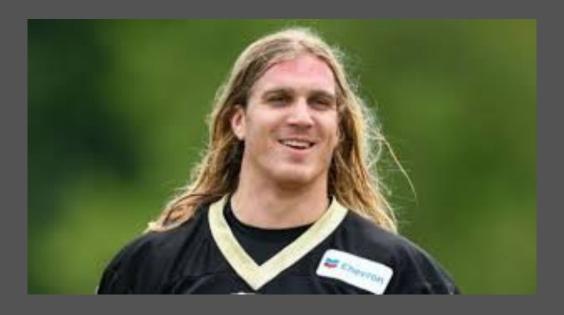
Training Data



Test Data

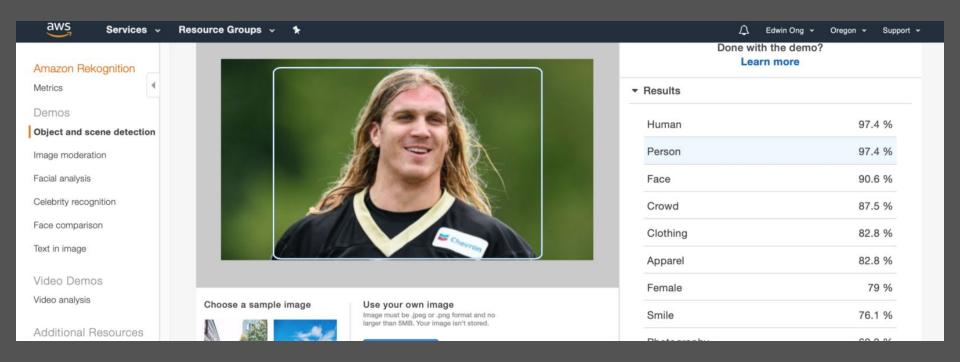


# A Man with Long Hair



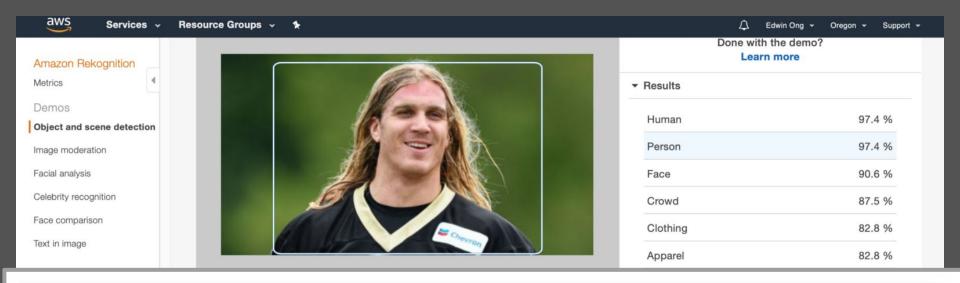


## A Man with Long Hair





## A Man with Long Hair



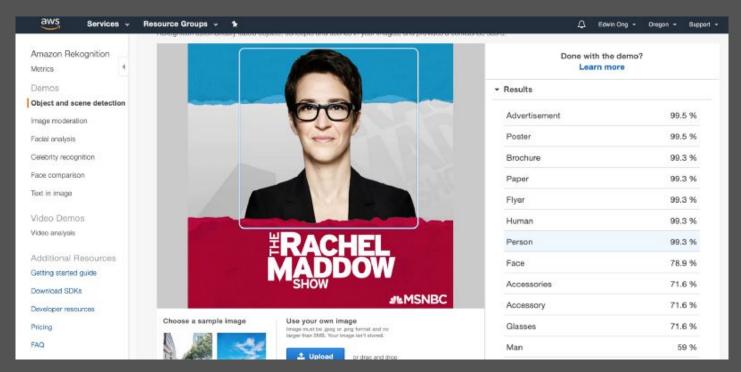
Female

79 %

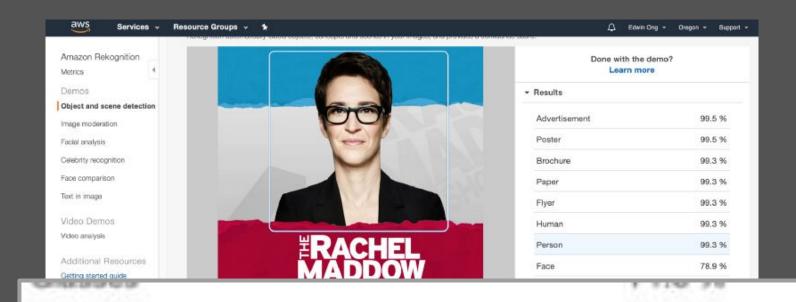




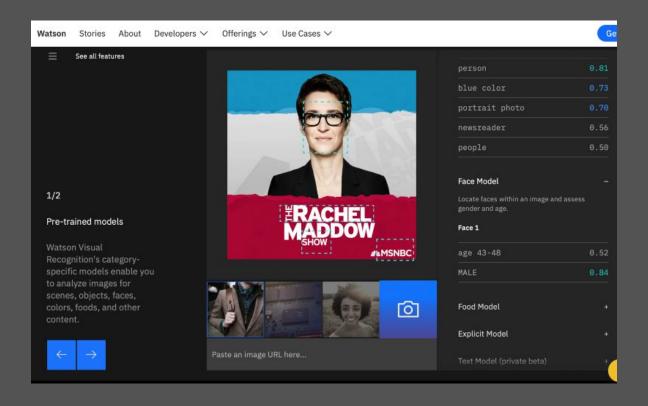




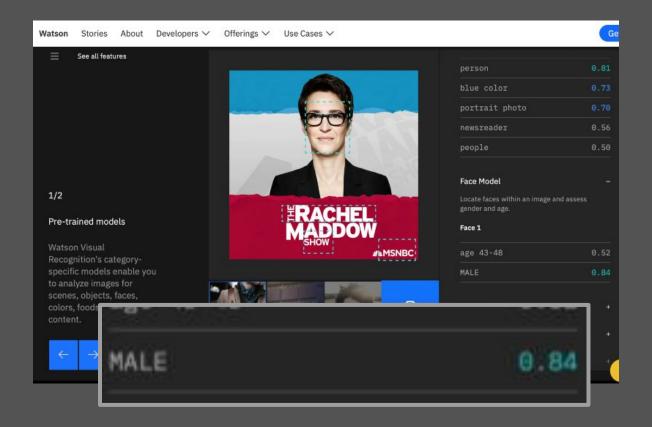






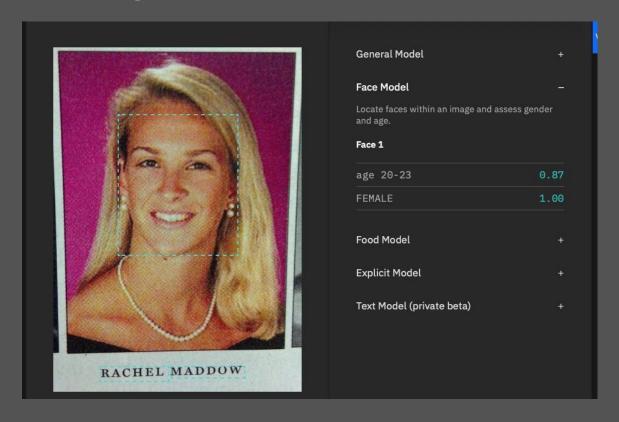






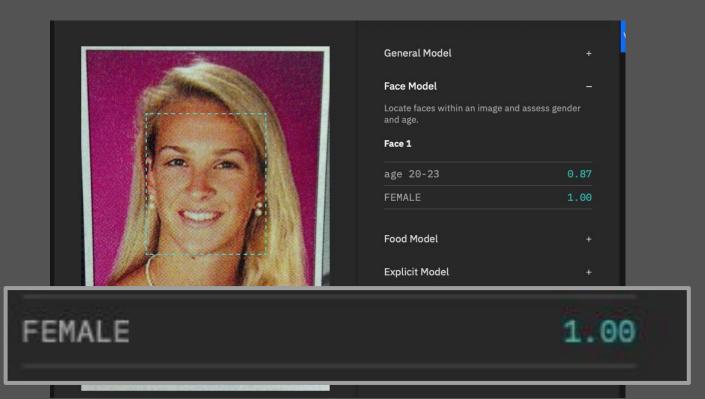


## Woman with Long Hair



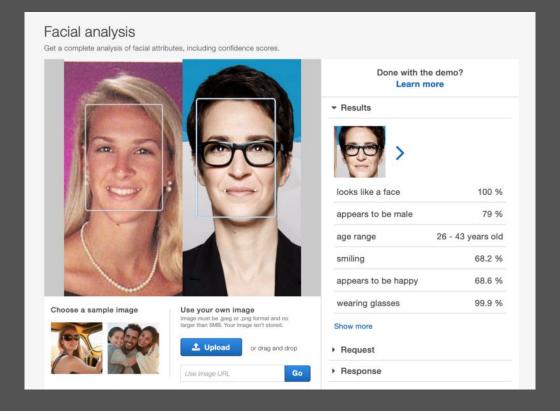


## Woman with Long Hair

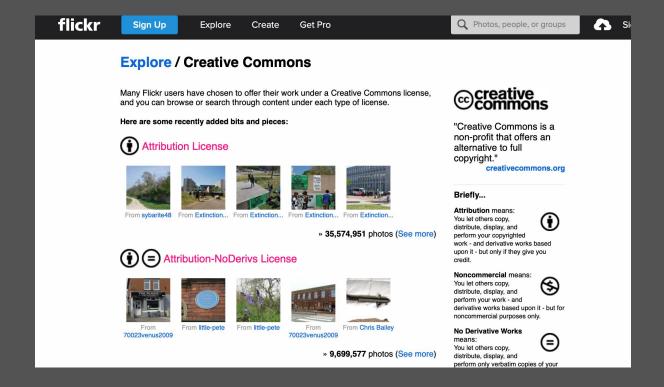




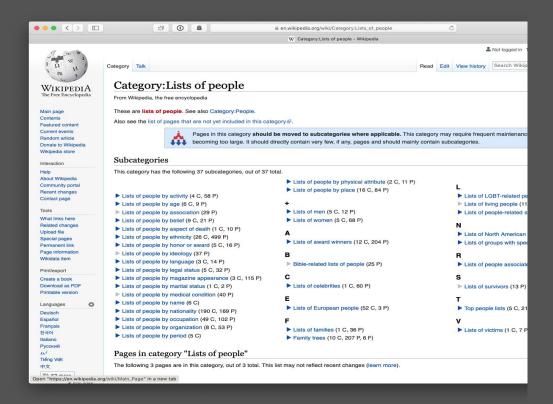
## "Facial Analysis"?





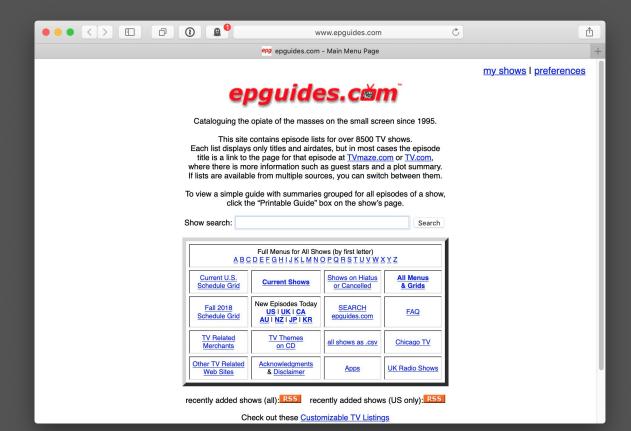






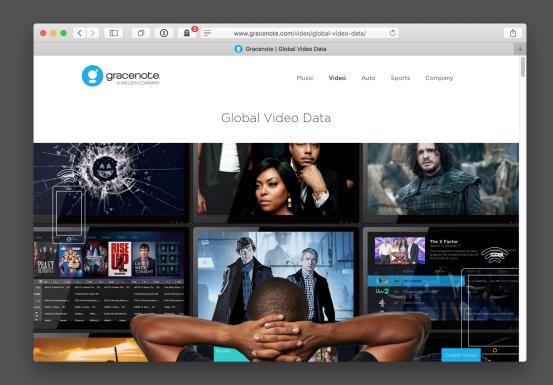


### Prototype Data

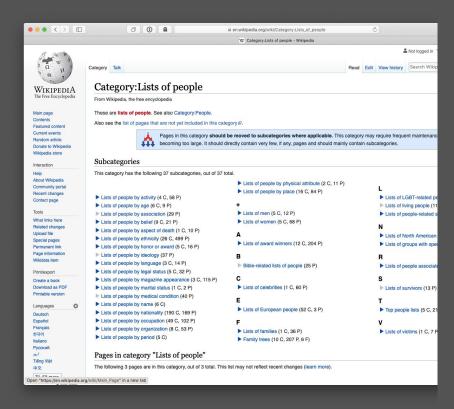




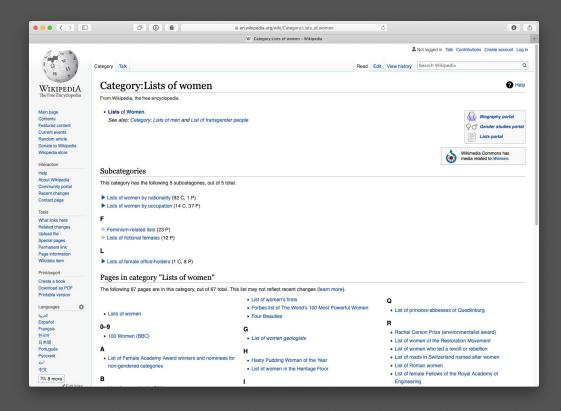
#### **Global Standard**



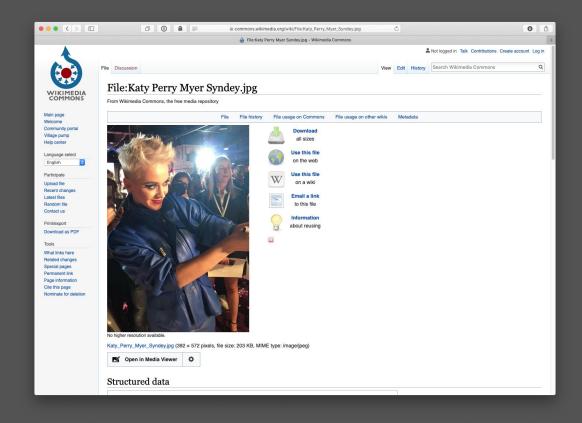






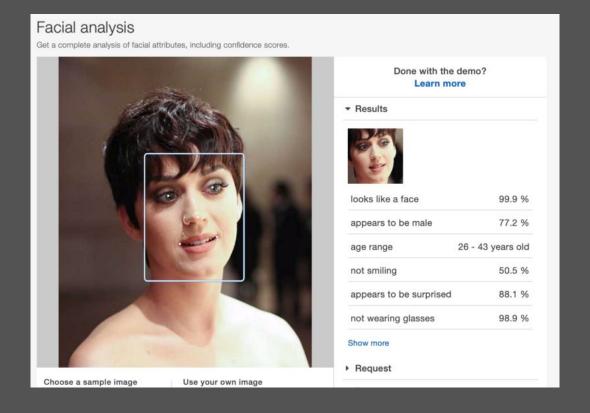






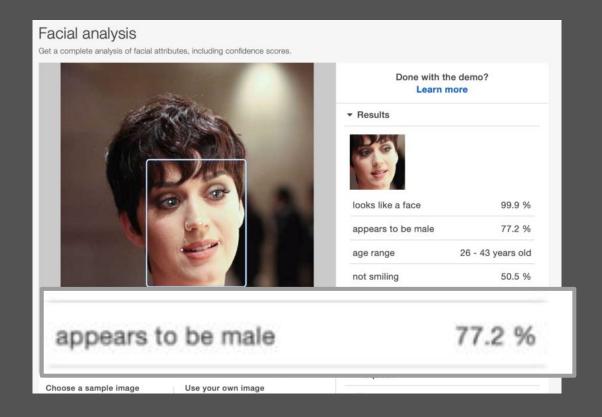


### **Woman with Short Hair**

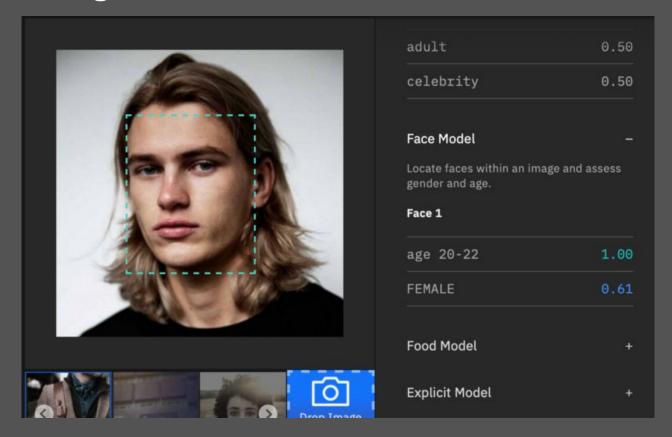




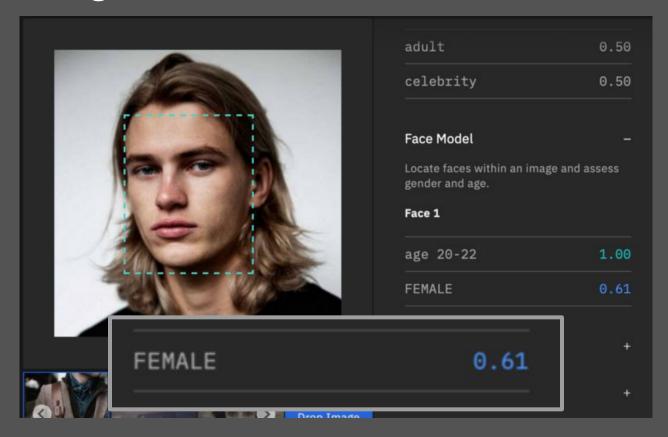
### **Woman with Short Hair**



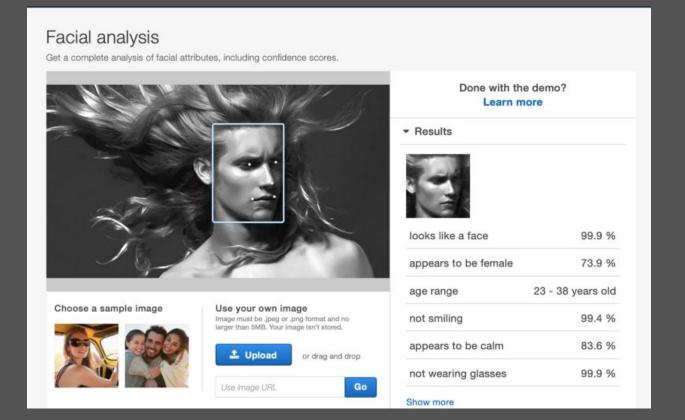




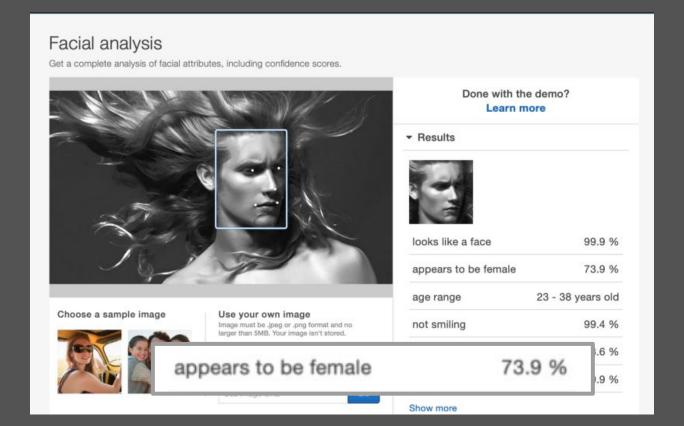




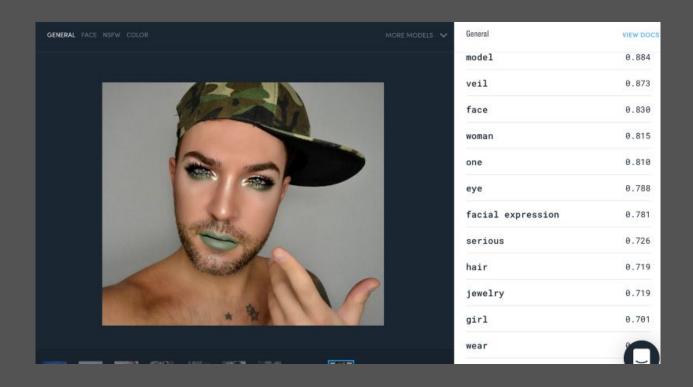




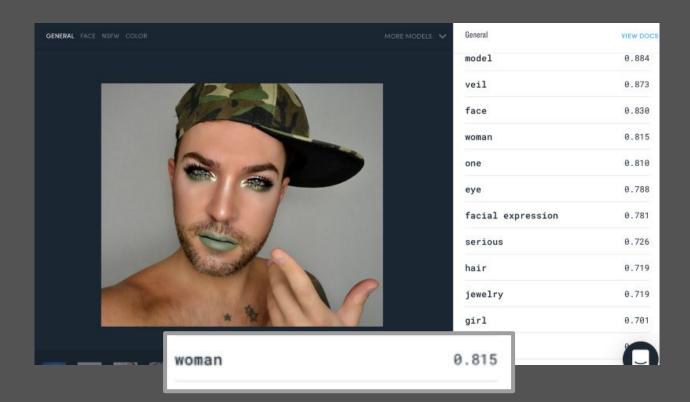














#### Facial analysis

Get a complete analysis of facial attributes, including confidence scores.



Choose a sample image



Use your own image

Image must be .jpeg or .png format and no larger than 5MB. Your image isn't stored.

### Done with the demo? Learn more

▼ Results

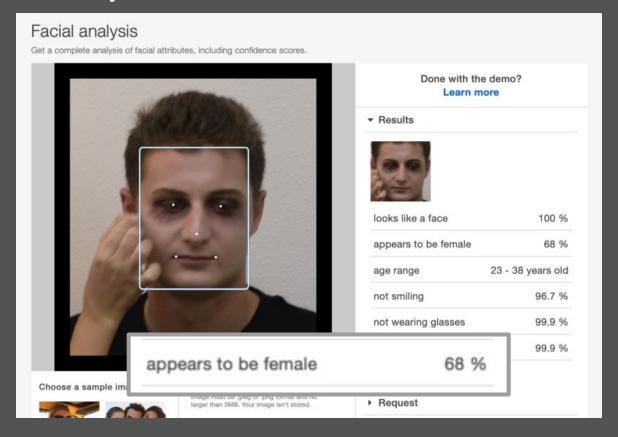


looks like a face	100 %		
appears to be female	68 %		
age range	23 - 38 years old		
not smiling	96.7 %		
not wearing glasses	99.9 %		
not wearing sunglasses	99.9 %		

Show more

Request

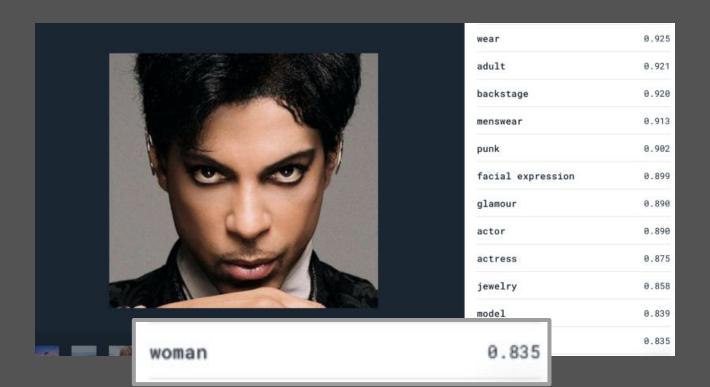






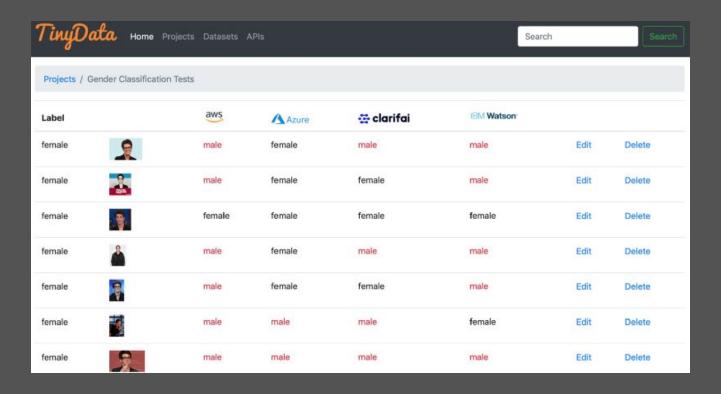








# **Automating Data Generation + Testing**



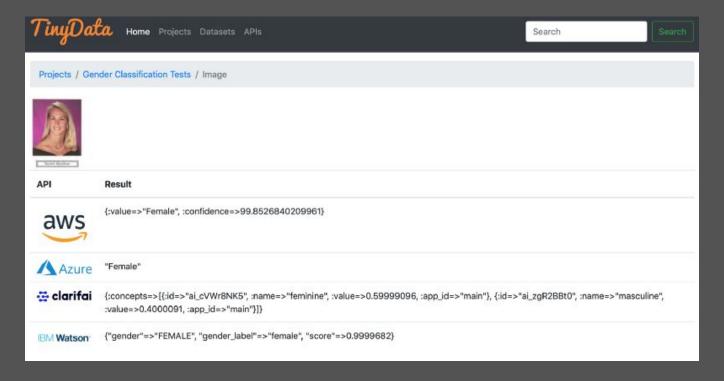


# **Automating Data Generation + Testing**

female	<b>A</b>	female	female	female	female	Edit	Delete
female		male	female	male	female	Edit	Delete
female		female	female	male	female	Edit	Delete
female	9	male	female	female	male	Edit	Delete
female	2	male	female	female	female	Edit	Delete
female	3	female	male	male	male	Edit	Delete
female	3	male	male	male	female	Edit	Delete
female		female	female	female	female	Edit	Delete
female		female		female	female	Edit	Delete
female	G	female		female	female	Edit	Delete



# Tracking Results Over Time





## **Takeaways**

Even the best trained commercial ML systems are far from perfect

Systems return different results over time as new versions get deployed

Cumbersome & intractable to test without tools & automation



# Scaling Data Products as a Startup

Bootstrap servers with commercial APIs

Bootstrap data with open web, public & synthetic datasets

Automation is startups' best friend



### **Questions / Comments**

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