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# A New Era of Applied Al: How to Accelerate Enterprise Adoption of Al for Business Impact

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Data Council

SPEAKER AUSTIN - MARCH 28-30

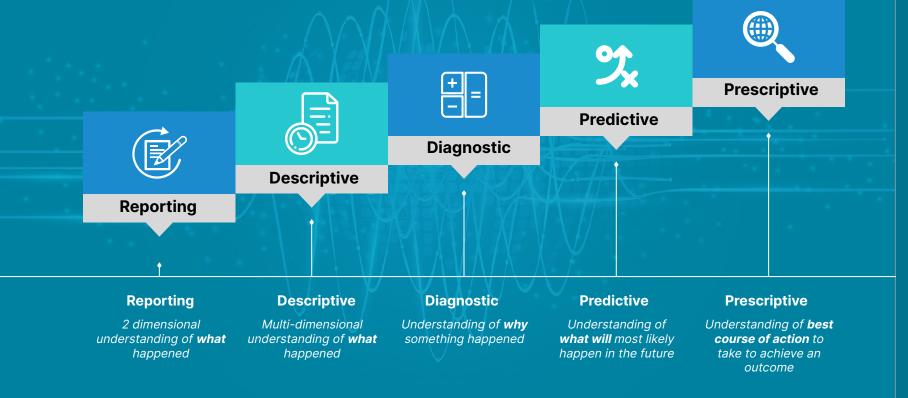
A New Era of Applied AI: How to Accelerate Enterprise Adoption of AI for Business Impact



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TRACK / APPLIED & GENERATIVE AI

### The Applied AI Opportunity



### Challenges in ROI

# \$500B

annual investment enterprise AI/ML in 2023 (IDC)

## 54%

percent of AI models moved to production (<u>Gartner</u>)

# 85%

percent of AI projects that fail to create business value (<u>Gartner</u>)

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### Priorities are clear

**Over three-quarters** of enterprise technology leaders surveyed said **scaling AI and machine learning** use cases to **create business value** is the **top priority** of their enterprise data strategy over the **next three years**.

(MIT Technology Review Insights Survey, 2022)

### Understanding how AI has changed



### Better decisions require intelligence

#### KEY CHALLENGES TO DELIVERING BUSINESS VALUE

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#### **Relevant** Predictions

Business needs change rapidly. Can Al stay relevant to the business "moment?"

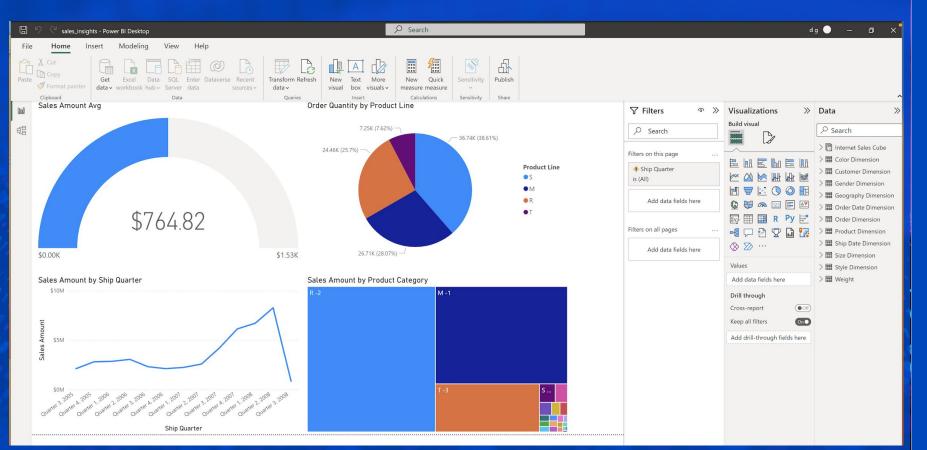
#### **Explainable** Predictions

Hard to understand Al predictions. Can they be explained? Can they be trusted?

#### **Consumable** Predictions

Al is valuable only if it can be consumed by business. Can decision makers consume Al-augmented insights?

### **Example: Forecast future sales**



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### What is the Semantic Layer?

A semantic layer is a business representation of corporate data that helps end users access data autonomously using common business terms. A semantic layer maps complex data into familiar business terms such as product, customer, or revenue to offer a unified, consolidated view of data across the organization.

https://en.wikipedia.org > wiki > Semantic\_layer
Semantic layer - Wikipedia

what is a semantic layer?

A semantic layer is a conceptual layer in a data warehouse that provides a simplified and the standardized view of the data for business users. It acts as a bridge between the technical data model of the database and the business requirements of the end-users.

The semantic layer consists of metadata, which is data that describes the data in the database, and it defines business terms, measures, and dimensions in a way that makes sense to end-users. The semantic layer provides a common language and understanding of the data, which helps to reduce confusion and ambiguity when different users access the same data.

The main purpose of the semantic layer is to make it easier for non-technical users to access and analyze the data. It abstracts the complexity of the underlying data model and presents the data in a way that is intuitive and easy to understand. This simplification can speed up the process of generating reports and queries and enable business users to make better-informed decisions based on the data.

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### Where is the Semantic Layer?



Hard coded into ELT transformations – can be difficult to govern and keep consistent across disparate use cases.

#### **Data Warehouse**

Tend to be rigidly defined and difficult for business users to interact with directly. Often results in business groups extracting data subsets and setting up localized semantic layers

#### **Analytics Tools**

Results in siloed semantic layers with inconsistencies across different use cases or work groups using different analytics consumption tools.

#### Independent "Universal" Semantic Layer

A purpose-built platform or tightly integrated set of services that leverage power of central data platform

### A Shift in Knowledge Gravity

SEMANTIC LAYER

### Managing Business Context with Passive Metadata

- How is the data structured & what are the key data relationships?
- Where does the data come from?
- What is the shape and size of the underlying raw data?

#### Augmenting Analytics Experience with Active Metadata

- What data is being used and what are the most popular combinations?
- How can we augment historical data with predictive & prescriptive data?
- Which queries have run, how have they performed & how can we make them faster?

### AtScale Capabilities for Scaling Al

### MANAGED FEATURES

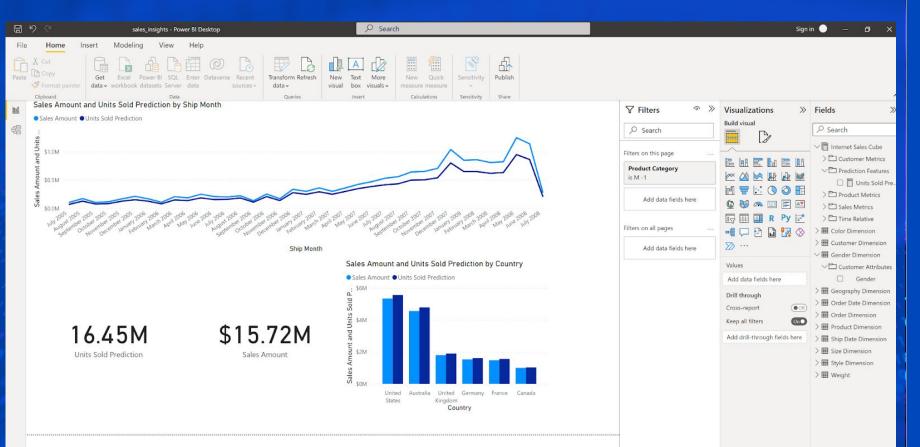
### SEMANTIC PREDICTIONS

### ON-DEMAND INFERENCE

Manage library of features while retaining control over definitions, calculations, and lineage. Serve on-demand feature data to ML Pipelines. Publish ML Model-generated predictions to business users with full semantic layer context – consumable through existing Bl tools.

Integrate ML Model-generated inferences within semantic layer to directly generate predictions with push-down query logic from a BI tool.  $\wedge$ 

### Applied AI: Intelligent decision-making



What does Generative AI mean for the Enterprise?

WORKLOADS

Structured Unstructured

> Batch Real-Time

Cloud(s)

### APPLICATIONS



**GitHub** Copilot



**PROCESSES** 

**Call Center** 

**\$** 

Expense Management



CRM

### Generative AI needs context, business context

#### Governance

Visibility, control, and management between data and ML pipelines

#### Augmented Intelligence

Bridge data science and business intelligence in the form of augmented analytics

#### **Data Pipelines**

Accelerate training and accuracy with business relevant inputs

#### **Ethics**

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Build a foundation for ensuring the responsible use of AI (eg. bias, explainability)

### Office Hours from 2:15-3pm in Room 108

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### ATSCALE

AtScale enables smarter decision-making by accelerating the flow of data-driven insights. The company's semantic layer platform simplifies, accelerates, and extends business intelligence and data science capabilities for enterprise customers across all industries. With AtScale, customers are empowered to democratize data, implement self-service BI and build a more agile analytics infrastructure for better, more impactful decision making. For more information, please visit www.atscale.com and follow us on LinkedIn, Twitter or Facebook.